



NORTH AMERICAN HVAC

Reliable Products, Expert Service since 2003.

Limited Warranty

NORTH AMERICAN HVAC PRODUCTS LTD LIMITED WARRANTY

Products Covered:

ECO-AIR BRAND SINGLE & MULTI-ZONE DUCTLESS HEAT PUMPS
ECO-AIR SINGLE ZONE LIGHT COMMERCIAL UNITS
ECO-AIR BRAND AIR HANDLERS
ECO-AIR BRAND 24V SIDE DISCHARGE INVERTER HEAT PUMPS
ECO-AIR BRAND EVAPORATOR COILS

TERMS OF LIMITED WARRANTY

North American HVAC Products Ltd. warrants that Eco-Air Brand Heat Pump Systems will be free from defects in materials and workmanship. Our obligation under this warranty is to provide two (2) years parts from the date of the original purchase and six (6) years on the compressor only without labor.

This warranty is extended to the original end user purchaser only and is not assignable or transferrable to any other party. To obtain service under this warranty, you will be required to provide a dated original proof of purchase.

If a part fails due to defect during the applicable warranty period, the company will provide a new or refurbished part at no charge. Alternatively, and at its option, the company will provide a credit in the amount of the current wholesaler's cost for a new equivalent part toward the purchase price for a new company product. Except as otherwise stated herein, those are the Company's exclusive obligations under this warranty for a product failure.

EXTENSION OF STANDARD LIMITED WARRANTY

Only applies to the following models:

- All Single Zone Hyper Heat models
- All Muti-Zone Systems
- All Air Handlers
- All 24V Side Discharge Heat Pumps
- All cased and un-cased coils

The standard limited warranty covering parts and the compressor will be extended to a period of ten (10) years to the purchaser if the following conditions are met:

- The system is registered online within 60 days from the date of installation, or in the case of a newly constructed home, within sixty (60) days of the transfer of title.
- The system is installed in a residential single family or owner-occupied multi-family home.
- The purchaser resides at the location where the system is installed
- The system is purchased on or after January 1st, 2023.
- Defective parts are made available to North American HVAC Products Ltd and become the property of NAHVAC.

The Standard or Extended Warranties do not cover the following:

This warranty does not cover damage caused by abuse, misuses, fire, flood, acts of nature, corrosive environments, unauthorized attempts to open the unit, improper installation, electrical surges, power failures, attempts to modify or repair the product and damage incurred during shipping. This warranty does not cover wear and tear on housing, wheels and remote control.

This warranty does not apply to any product with an altered or defaced serial number or label.

LIMITS OF LIABILITY

North American HVAC Products Ltd's liability is limited solely to the repair or replacement of the defective product. We will not be liable to you or anyone else for any damages that result from the failure of this product or from the breach of any express or implied warranties.

These include damages to other equipment or products and any consequential, incidental or punitive damages. This written warranty is given in lieu of all other warranties, express or implied, including without limitation implied warranties of merchantability and fitness of a particular purpose.

This warranty is limited to the terms specified above. No warranties, either express or implied will apply after this period.

This warranty may not be altered other than by the officers of North American Products Ltd.

This warranty gives you specific legal rights and you may also have other rights which may vary from province to province (Canada) or state to state (United States). Some provinces or states may limit what may be excluded as well as how long an implied warranty lasts, so the above information may not apply to you.